

PALACIOS LIBRARY

**Account Summary**

<b>Previous Charges</b>	<b>\$ 99.62</b>
<b>Payment Received on Feb 18.</b>	<b>- 99.62</b>
<b>Balance</b>	<b>\$ .00</b>

**New Charges**

<b>Verizon (page 3)</b>	<b>\$ 75.21</b>
<b>Other Providers (page 5)</b>	<b>21.95</b>
<b>Total New Charges Due Mar 26, 2016</b>	<b>\$ 97.16</b>

To avoid a late payment charge of 5.0% or \$5.00, whichever is greater, payment must be received before Mar 31, 2016.

**Total Due \$ 97.16**

**Manage Your Account Online**

**Go to the For Your Information section for details**

**Mail Payments To:**

VERIZON, PO BOX 920041, DALLAS TX 75392-0041

**Change of billing address?**

Go to [verizon.com/billingaddress](http://verizon.com/billingaddress) or call us.

**Opportunity calling**

*Make sure your customers can reach you or they may call someone else. Add another crystal clear voice phone line. Your customers are counting on you. You can count on us with 99.9% network reliability. Keep in touch with your customers & grow your business. Call 1-888-756-8033 today.*

**Thinking of adding services?**

*You can rely on Verizon products and services to grow your business, whether you are switching to FiOS, upgrading your current plan, adding broadband services or another phone line. Call 1-888-853-1175 and get a written Firm Price Quote of your monthly charges before you commit.*

**We're here to help**

*Verizon Business Services offer a powerful combination of reliability, innovation and value. We can help your small business today and well into the future. Call 1-877-953-5542 today to review your business account with a Verizon Business Specialist. Don't hesitate-call Verizon today.*

▼ Detach & return payment slip with your check, payable to Verizon.



# Verizon Long Distance

**FirmRate Advantage Plan** (continued)

For 361 972-3234

**Direct Dialed Calls** (continued)

	Date	Time	Place called	Number called	Min	
1	Feb 9	9:26 am	Bryan	TX 979 220-6396	0.3	.02
2	Feb 17	4:34 pm	Bay City	TX 979 943-1202	0.4	.03
3	Feb 17	4:43 pm	Mauston	WI 608 548-3361	0.3	.02
4	Feb 19	5:48 pm	C Christi	TX 361 460-4479	0.3	.02
5	Feb 23	5:27 pm	Bayside	TX 361 660-9871	1.1	.07
6	Feb 26	5:53 pm	C Christi	TX 361 460-4479	0.4	.03
7	Mar 1	11:32 am	Houston	TX 979 479-3606	0.9	.06
Subtotal					2.10	

Summary of FirmRate Advantage Plan

8	Plan calls	8.04
Total		\$ 8.04
Total Long Distance calls		\$ 8.04

Thank you for using Verizon Long Distance.

**MISCELLANEOUS CHARGES AND CREDITS**

9	Long Distance Access Charge	2 at 3.85	7.70
10	Long Distance Administrative Charge	2 at .74	1.48
11	Carrier Cost Recovery Charge	2 at .36	.72
Total			\$ 9.90

**TAXES AND FEES ON BASIC SERVICES**

12	TX City Sales Tax	.26
13	TX State Sales Tax	1.28
14	Texas Universal Service	.19
15	Federal Universal Service Fee - Verizon LD	2.27
16	Texas Regulatory Fee	.01
Total		\$ 4.01

**Verizon Long Distance charges** \$ 21.95

**Total Verizon Long Distance Charges** \$ 21.95

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

**Manage Your Account Online**

1. Go to <http://www.verizonenterprise.com> and select Register.
2. Enter your invitation code 8RPW3VI2MQ and complete the simple registration process. \*
3. Upon signing into Verizon Enterprise Center you will have immediate access to your Billing account.

\*The Invitation Code provided expires on 04/29/2016 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

## Verizon Long Distance

### FirmRate Advantage Plan (continued)

For 361 972-2142

#### Direct Dialed Calls (continued)

	Date	Time	Place called	Number called	Min	
1	Feb 19	2:08 pm	Charleston	WV 304 536-5031	0.6	.04
2	Feb 19	2:09 pm	Charleston	WV 304 536-5031	0.7	.04
3	Feb 19	2:10 pm	Charleston	WV 304 536-5031	2.3	.15
4	Feb 19	2:18 pm	Charleston	WV 304 536-5031	0.9	.06
5	Feb 19	5:10 pm	Austin	TX 512 475-1135	0.6	.04
6	Feb 22	1:35 pm	Cleveland	TX 281 659-9814	0.4	.03
7	Feb 22	1:39 pm	Vanderbilt	TX 361 284-3049	1.5	.10
8	Feb 22	1:41 pm	Vanderbilt	TX 361 284-3049	0.4	.03
9	Feb 22	1:42 pm	Beverly	MA 978 232-0868	2.5	.16
10	Feb 22	1:45 pm	Vanderbilt	TX 361 284-3049	1.7	.11
11	Feb 22	1:47 pm	Vanderbilt	TX 361 284-3049	1.7	.11
12	Feb 22	1:49 pm	Beverly	MA 978 232-0868	1.9	.12
13	Feb 22	1:52 pm	Beverly	MA 978 232-0868	0.7	.04
14	Feb 22	1:56 pm	Beverly	MA 978 232-0868	0.8	.05
15	Feb 22	1:59 pm	HstnSuburb	TX 281 933-5055	0.6	.04
16	Feb 22	2:03 pm	HstnSuburb	TX 281 933-5055	1.2	.08
17	Feb 22	2:36 pm	El Campo	TX 979 543-2336	0.5	.03
18	Feb 22	2:46 pm	LosAngeles	CA 714 242-2198	0.6	.04
19	Feb 23	10:15 am	Houston	TX 713 485-6100	1.3	.08
20	Feb 23	10:18 am	Houston	TX 713 485-6100	0.3	.02
21	Feb 23	10:35 am	Dallas	TX 972 931-6256	1.8	.12
22	Feb 23	2:05 pm	Overland	MO 314 801-9049	0.8	.05
23	Feb 23	2:07 pm	Overland	MO 314 801-9049	0.8	.05
24	Feb 23	2:14 pm	Overland	MO 314 801-9049	0.7	.04
25	Feb 23	3:05 pm	Austin	TX 512 936-2306	0.4	.03
26	Feb 23	3:29 pm	Houston	TX 713 782-1538	0.5	.03
27	Feb 24	6:00 pm	Belmont	NC 704 998-3314	0.7	.04
28	Feb 24	6:02 pm	Belmont	NC 704 998-3314	1.6	.10
29	Feb 24	6:04 pm	Commerce	GA 706 423-2990	2.0	.13
30	Feb 24	6:06 pm	Belmont	NC 704 998-3314	1.5	.10
31	Feb 29	11:27 am	Brecksvl	OH 440 922-5122	0.6	.04
32	Mar 1	10:56 am	Tulsa	OK 918 835-3944	0.6	.04
33	Mar 1	2:59 pm	HstnSuburb	TX 281 333-3570	0.9	.06
Subtotal					5.94	

For 361 972-3234

#### Direct Dialed Calls

	Date	Time	Place called	Number called	Min	
34	Feb 2	1:02 pm	Austin	TX 512 463-5705	2.7	.17
35	Feb 2	2:17 pm	Commerce	GA 706 423-2321	0.7	.04
36	Feb 2	2:18 pm	Commerce	GA 706 423-2321	6.0	.38
37	Feb 2	2:27 pm	Commerce	GA 706 423-2321	14.3	.92
38	Feb 2	3:03 pm	Austin	TX 512 463-5705	2.5	.16
39	Feb 2	3:15 pm	Marshall	TX 903 702-2376	1.4	.09
40	Feb 4	5:55 pm	C Christi	TX 361 460-4479	0.3	.02
41	Feb 6	12:47 pm	C Christi	TX 361 460-4479	1.1	.07





Billing Date: 03/01/16 Page 6 of 8  
Telephone Number : 361 972-3234 690128  
Account Number: 10 5465 2858061750 08  
How to Reach Us : See page 2

# Verizon Long Distance

FirmRate Advantage Plan (continued)

For 361 972-2142

Direct Dialed Calls (continued)

	Date	Time	Place called	Number called	Min	
1	Feb 2	3:59 pm	Cleveland	TX 281 659-9814	0.4	.03
2	Feb 3	1:48 pm	Houston	TX 713 783-3398	0.8	.05
3	Feb 3	1:50 pm	Houston	TX 713 783-3398	1.1	.07
4	Feb 3	2:29 pm	Austin	TX 512 454-4956	0.3	.02
5	Feb 3	2:29 pm	Austin	TX 512 454-4956	2.3	.15
6	Feb 3	4:52 pm	Brownsvl	TX 956 547-3480	0.7	.04
7	Feb 3	5:29 pm	Angleton	TX 979 849-3814	0.6	.04
8	Feb 3	5:32 pm	Angleton	TX 979 849-3814	0.6	.04
9	Feb 3	5:35 pm	Angleton	TX 979 849-3814	0.6	.04
10	Feb 3	5:36 pm	Angleton	TX 979 849-3814	0.7	.04
11	Feb 4	3:05 pm	HstnSuburb	TX 281 325-1088	2.5	.16
12	Feb 4	4:17 pm	Garnett	KS 785 448-2804	0.5	.03
13	Feb 4	4:20 pm	Garnett	KS 785 448-2804	0.6	.04
14	Feb 4	4:22 pm	Garnett	KS 785 448-2804	0.6	.04
15	Feb 4	6:00 pm	Belleville	IL 618 236-5795	1.2	.08
16	Feb 5	1:06 pm	Garnett	KS 785 448-2807	6.5	.42
17	Feb 5	1:56 pm	HstnSuburb	TX 832 328-1443	2.3	.15
18	Feb 5	3:24 pm	Ganado	TX 361 771-3402	1.5	.10
19	Feb 5	4:18 pm	Oriando	FL 407 423-0941	0.5	.03
20	Feb 8	10:11 am	Cleveland	TX 281 659-9814	0.7	.04
21	Feb 8	1:58 pm	Conroe	TX 936 756-7791	0.8	.05
22	Feb 8	2:01 pm	Conroe	TX 936 756-7791	0.5	.03
23	Feb 8	3:52 pm	Lolita	TX 361 874-4618	0.4	.03
24	Feb 8	5:57 pm	Belleville	IL 618 236-5795	1.2	.08
25	Feb 9	9:59 am	Richmnmbg	TX 281 238-1779	0.7	.04
26	Feb 9	11:02 am	Jersey Vlg	TX 713 849-3335	0.8	.05
27	Feb 9	11:05 am	Rochester	MA 774 849-3335	7.3	.47
28	Feb 11	1:12 pm	Austin	TX 512 719-0729	0.7	.04
29	Feb 11	1:15 pm	Austin	TX 512 719-0729	1.3	.08
30	Feb 11	1:19 pm	Dallas	TX 214 442-5164	1.2	.08
31	Feb 11	4:38 pm	SanAntonio	TX 210 568-2650	1.6	.10
32	Feb 12	1:11 pm	Ottawa	IL 815 433-1901	0.8	.05
33	Feb 16	9:32 am	Ellington	TX 281 998-0383	0.6	.04
34	Feb 16	12:43 pm	Laurel Spg	NJ 856 488-8257	2.0	.13
35	Feb 16	1:18 pm	Cleveland	TX 281 659-9814	0.4	.03
36	Feb 16	3:35 pm	LittleRock	AR 501 565-1241	0.7	.04
37	Feb 17	3:57 pm	Fresno	CA 559 451-0198	0.4	.03
38	Feb 18	1:12 pm	Cleveland	TX 281 659-9814	0.6	.04
39	Feb 18	1:14 pm	Cleveland	TX 281 659-9814	0.5	.03
40	Feb 18	3:18 pm	Dallas	TX 817 444-9598	0.7	.04
41	Feb 18	4:41 pm	Houston	TX 281 894-1283	1.3	.08
42	Feb 18	4:47 pm	Navasota	TX 936 825-0418	0.6	.04
43	Feb 18	4:49 pm	Navasota	TX 936 825-0418	1.0	.06
44	Feb 18	5:23 pm	Houston	TX 832 418-7097	0.3	.02
45	Feb 19	2:06 pm	Fort Worth	TX 214 706-7906	1.0	.06

MONTHLY LOCAL SERVICE - REGULATED (Mar 1 to Mar 31)  
BASIC LOCAL SERVICE CHARGE

Description	Qty	Unit Rate	
1 Single line business - 3 year term	2	20.50	41.00
2 Federal Access Recovery Charge	2	2.36	4.72
3 Federal Subscriber Line Charge	2	7.28	14.56
		Subtotal	60.28
Total			\$ 60.28

REGULATED SERVICE TAXES AND SURCHARGES

4 TX City Sales Tax	1.44
5 TX State Sales Tax	5.14
6 Cost of service surcharge	.07
7 Texas Universal Service	1.85
8 Texas Distance Learning Discount	CR 15.23
9 Municipal Right-of-Way Fee	.96
10 9-1-1 Equalization Fee	.12
11 9-1-1 Fee	1.00
12 Expanded Local Calling/Surcharge	14.00
13 Federal Universal Service Fee	5.58
Total	\$ 14.93

Verizon regulated charges \$ 75.21

Total Verizon charges \$ 75.21

Your local toll provider is WorldCom.  
You have selected WorldCom as your long distance provider.  
361 972-2142

Notice: Your local toll provider has been changed from Verizon Long Distance to WorldCom on Feb 20, 2016.

Cost of change: \$.00  
361 972-3234

Notice: Your local toll provider has been changed from Verizon Long Distance to WorldCom on Feb 19, 2016.

Cost of change: \$.00  
361 972-2142

Notice: Your long distance provider has been changed from Verizon Long Distance to WorldCom on Feb 19, 2016.

Cost of change: \$.00  
361 972-3234

Notice: Your long distance provider has been changed from Verizon Long Distance to WorldCom on Feb 19, 2016.

Cost of change: \$.00

ITEMIZATION OF TELEPHONE NUMBERS:

Listed below are the telephone numbers included with this billing:

361 972-3234                      361 972-2142

Should you have any questions, please contact Verizon by using the telephone number listed on page two of your bill.

It was an era but Verizon has already reversed it



## For Your Information

### Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit [verizon.com](http://verizon.com) for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

### Bankruptcy Information

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

### Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

### Surcharges

Surcharges include:

- \* a Federal Subscriber Line and Access Recovery Charge applicable to state-to-state and international services that helps pay for the costs of providing and maintaining the local phone network;
- \* a Federal Universal Service Charge applicable to state-to-state and international services to recover fees imposed on us by the government to support universal service;
- \* a Long Distance Access Charge to help defray the cost of access charges and fees that local exchange companies assess on us or our agents for state-to-state and international calling;
- \* a Carrier Cost Recovery Charge applicable to long distance customers that helps defray the costs we pay to support state-to-state Telecommunication Relay Service, government number administration, local number portability, and other fees assessed by the FCC;
- \* a Long Distance Administrative Charge to help defray account servicing costs for state-to-state and international calling; and,
- \* a Federal Regulatory Fee applicable to recover the annual per video subscriber fee payment made to the FCC.

Please note that these surcharges are charges, not taxes or governmental fees. These charges, and what is included in these charges, are subject to change from time to time. For additional information regarding the charges on your Verizon bill, please visit [verizon.com](http://verizon.com) or call the number listed on your bill.